

AMERICAN QUEEN® STEAMBOAT COMPANY

Uniquely American River Cruises



American Queen Steamboat Company – a successful cruise line that has been operating U.S. river cruises since 2012, started with the largest and most opulent steamboat ever built, the American Queen. The company will shortly operate four vessels and continues the tradition of overnight cruising on America's rivers with their trademark level of service aboard four uniquely American, iconic paddlewheel riverboats, connecting guests to America's history, geography, music, culture and cuisine.

AMERICAN QUEEN®

- The only authentic steam-powered paddlewheel boat in the world offering overnight cruises
- 218 staterooms and suites
- 417 guests
- 172 crew
- 6 passenger decks
- Length: 418 feet
- Built 1995 / Refurbished 2017

AMERICAN DUCHESS™

- A contemporary masterpiece
- 83 staterooms and suites
- 166 guests
- 83 crew
- 4 passenger decks
- Length: 320 feet
- Built 1995 (hull) / 2017 (superstructure)

AMERICAN EMPRESS®

- The largest paddle-wheeler west of the Mississippi
- 112 staterooms and suites
- 221 guests
- 88 crew
- 4 passenger decks
- Length: 360 feet
- Built 2003 / Refurbished 2014

AMERICAN COUNTESS

- The newest authentic paddle-wheeler on U.S. rivers
- 123 staterooms and suites
- 245 guests
- 98 crew
- 4 passenger decks
- Length: 361 feet
- Built 1995 (hull) / April 5, 2020 Maiden Voyage

LIFE ON BOARD

- All American crew providing friendly and attentive service
- Nightly Broadway-caliber entertainment and lounge acts
- Daily enrichment provided by resident culture and history experts, the Riverlorians
- Guest entertainment with esteemed historians and lecturers, authors, speakers and local musicians
- Regionally inspired fine dining with specialty and casual options
- Assigned dinner dining times on the American Queen and American Empress; Open dining on American Duchess and American Countess
- Lavishly appointed main dining rooms
- Tantalizing multi-course dinners
- Bountiful buffets for breakfast and lunch
- Vegetarian, vegan and gluten-free menu options
- All fresco dining with idyllic river views
- Interactive game shows, trivia and bingo
- Engine room and Pilot house tours (select vessels)
- Spa treatment room on board (American Queen only)
- Self-serve laundry (American Queen only)
- Bicycles and helmets for use while in port
- Fitness center on board (except American Empress)

CUSTOMER ATTRIBUTES

- Average age of 65+ years old (55+ on American Empress)
- Retired or semi-retired
- College degree
- Single-traveller friendly and disabled guests fully accommodated
- Seek an experiential travel experience
- Have time and money to travel
- Ideal for groups

VOYAGE INCLUSIONS

- All meals on board
- Complimentary wine and beer with dinner (American Queen & American Empress)
- Unlimited beverage package (American Duchess in 2020 only)
- Filtered water and soft drinks
- Coffee, tea, cappuccino, espresso, ice-cream, popcorn, freshly baked cookies
- 24 hours a day room service
- Pre-cruise hotel stay (American Queen, American Duchess, American Empress only)
- Transportation from the pre-cruise hotel to the ship on embarkation day (excludes American Countess)
- Comprehensive, guided Hop-On Hop-Off shore excursions in each port of call
- All onboard entertainment
- Wi-Fi internet access on board
- Pre-paid gratuities (American Duchess in 2020 only)

NOT INCLUDED

- Port charges
- Alcoholic beverages (American Duchess in 2020 excludes top shelf liquor)
- Optional premium shore excursions
- 2020 Gratuities to vessel crew will be automatically charged to guest's onboard account at a rate of US\$19.50 per guest per day (except for the American Duchess).
- Additional hotel nights
- City Stay Packages

ACCOMMODATIONS

American Queen®

From cozy inside staterooms to opulent suites, the American Queen® has accommodations for a variety of lifestyles and budgets. Staterooms range from 132 sq. ft. to 342 sq. ft. and feature two single beds or one queen bed, full bathroom, some with tub/shower combination, sitting area and flat-screen TV. ADA and wheel-chair friendly staterooms are available.

Paddlewheel Staterooms feature a 6-foot square viewing window that overlooks the paddlewheel for a truly authentic steam-boating experience.

Suite accommodation ranges from Junior Suites (210 sq. ft.) to Owner's Suite (348 sq. ft. plus 690 sq. ft. veranda) and feature private, open or exclusive veranda. All suites categories except for Junior Suite (JS) will receive **Commodore Services** which include pre-boarding privileges, a bottle of wine and fresh fruit basket on arrival, preferred dining arrangements, reserved balcony seating in the Grand Saloon and a private reception with senior officers.

Guests in the Owner's (OS) and Luxury Suites (LS) categories will also receive the services of a **River Butler**. Luxury Suites can accommodate up to 4 guests.

Single Inside Staterooms (SI - 80 sq. ft.) and Single Deluxe Staterooms (SD - 140 sq. ft.) are available for single occupancy featuring a single bed in category SI and a queen bed in category SD.

American Duchess™

From her Inside Staterooms measuring 180 sq. ft. (200 sq. ft. for ADA accessible rooms) to the 550 sq. ft. Owner's Suite, each elegant accommodation boasts two single beds or one queen bed, full bathroom with shower (tub is available in select suite categories), a flat-screen TV, mini refrigerator, coffee maker and a safe. Quad accommodation available in categories OS (Owner's Suite), DS (Deluxe Suites) and LFS (Loft Suites). Loft Suites feature 2 full bathrooms.

Loft Suites and **Owner's Suites** also feature Commodore Services and the additional services of a **River Butler**.

American Empress®

Featuring all river-view accommodations ranging from 150 sq. ft. to 410 sq. ft. and including a custom-built hardwood entertainment centre and spacious, illuminated armoire, two single beds or one queen bed, full cruise ship style bathroom with shower, mini refrigerator, coffee maker, safe, binoculars, USB ports and a flat-screen TV. Luxury Suites with Veranda (LS) also feature **Commodore Services** and a **River Butler**. Luxury Suites accommodate up to 3 guests.

Single Outside Stateroom with Veranda (SO) is slightly scaled down for the single traveller with a single bed.

Verandas on the Vista View Deck are semi-private due to the public walkway which runs just over the railing.

American Countess™

Ranging from 170 sq. ft. to 255 sq. ft., all staterooms feature two single beds or one queen bed, full bathroom with shower, mini refrigerator, coffee maker, safe and a flat-screen TV.

Single Outside Stateroom with Open Veranda (SO) features single bed and a furnished lounge area with sofa and desk.

SINGLE OCCUPANCY

Select number of single occupancy staterooms is available on each vessel except American Duchess. A single person occupying a double occupancy stateroom will be charged 200% of the double occupancy rate.

DINING

All vessels offer open seating dining for breakfast and lunch. The American Queen and American Empress have two seating times for dinner with the American Queen providing guests with assigned tables and the American Empress and American Duchess have open seating. Tables accommodate 2-8 guests. Dinner seating requests should be made at time of booking. Seasonal fresco dining options are also available. Vegetarian, vegan and gluten-free options are available.

DESTINATIONS/ITINERARIES/RIVERS

American Queen - February to December

Lower Mississippi, Upper Mississippi, Ohio Rivers

American Duchess - January to December

Lower Mississippi, Upper Mississippi, Ohio and Tennessee Rivers

American Empress - March to December

Columbia and Snake Rivers

American Countess - April to December

Lower Mississippi, Upper Mississippi, Ohio, Tennessee and Cumberland Rivers

THEMED CRUISES

Explore an area of special interest and get insider's perspective into a chosen topic while enjoying a river cruise vacation.

Sample cruises include:

- American Culinary Experience (American Duchess)
- American Music Festival and Music of America
- American River BBQ Challenge
- Bourbon: An American Spirit
- Bourbon to Blues
- Civil War
- Lewis and Clark
- Mardi Gras on the River
- Kentucky Derby and many others

GUEST LOYALTY PROGRAM - Steamboat Society of America

Applicable after first cruise completed. Retroactive to 2012 departures.

Guests have to activate their membership to access tiered benefits.

SHORE EXCURSIONS

All included excursions as part of the hop-on hop-off motorcoach tours are listed on the website under each voyage. Premium shore excursions are commissionable at 10% only if booked online at **www.ReserveMyExcursions.com**. Shore excursions commission is paid out quarterly. Book by phone at 1.888.966.0938 (not commissionable)

SMOKING

Smoking is permitted in designated outside areas on board. All interiors of the vessels, including staterooms and suites, dining rooms and lounges, are strictly non-smoking.

GROUPS

- 10 double occupancy staterooms needed
- 1:12 TC (applied to 13th pax)
- Maximum 4 TC's can be earned
- 1 and 2 TC's earned will be applied to TC stateroom
- 3 and 4 TC's earned will be paid out in commission
- Virtual allotment only until deposit is paid
- US\$500 per person deposit
- Commission paid 30 days after sailing
- TA portal offers tools to help you promote

AGENT PORTAL

Register at **www.Agents.AQSC.com** to take advantage of training, reduced rates, voyage information, customizable flyers, brochures and other support tools.

Steamboat Academy™ certification program, consisting of a series of on-demand training courses that provides agents with the knowledge to speak confidently about AQSC's products and destinations. Once certified, agents are eligible for reduced travel agent rates and invited to hosted educational FAM trips.

Reduced Rates: Available within 45 days prior to departure at US\$125 per person per day plus port charges, taxes and gratuities.

CONTACTS

For reservations, please contact American Queen Steamboat Company Reservations at 1.888.749.5280 or visit **www.americanqueensteamboatcompany.com** Reservations is open 7 days a week.

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