



Since its inception in 1984, Riviera River Cruises has been delighting customers with world-class holidays that guarantee exceptional value. These five-star vessels are primarily Swiss-operated (by Scylla, a Swiss river cruise ship owner) and rated by the Berlitz Guide to River Cruising as some of the most spectacular ships to grace Europe's waterways. Riviera is a member of CLIA, ASTA and IATA.

SHIPS

One of the most modern fleets in Europe, comprising of 12 five-star cruisers built to the highest specifications and strict safety regulations. 83% of staterooms/suites feature full or French balconies.

MS George Eliot (new for 2019)

- 70 Staterooms and suites measuring 161 to 253 sq. feet
- Deluxe Balcony Suites feature a private balcony
- Diamond and Ruby deck Superior Suites and Staterooms feature a French balcony
- 110 meters (361 feet) long
- 132 guests
- 36 crew
- An elevator is available to all accommodation decks

MS Emily Brontë (2017)/ MS Thomas Hardy (2017)/ MS Oscar Wilde (2017)/ MS Robert Burns (2018)/ MS William Wordsworth (new for 2019)

- All-suite ships
- Deluxe Balcony Suites feature a private balcony
- Superior Suites features a French balcony
- 88 suites measuring 172 to 274 sq. feet
- 135 meters (443 feet) long
- 169 guests
- 44 crew
- An elevator is available to all accommodation decks

MS Lord Byron (2013) / MS Jane Austen (2015)

- 74 Staterooms and suites measuring 161 to 242 sq. feet
- Diamond and Ruby deck staterooms and suites feature a French balcony
- 110 meters (361 feet) long
- 140 guests
- 36 crew
- An elevator operates between the upper and middle decks

MS William Shakespeare (2014)/MS Charles Dickens (2015)

- 76 Stateroom and suites measuring 161 to 245 sq. feet
- Deluxe Balcony Suites feature a private balcony
- Upper and Middle deck staterooms feature a French balcony
- 110 meters (361 feet) long
- 140 guests
- 35 crew
- An elevator operates between the upper and middle decks

MS Douro Elegance (2017)/ MS Douro Splendour (2018)

- 63 Staterooms and suites measuring 151 to 312 sq. feet
- Deluxe and Superior Balcony Suites feature a private balcony (Douro Splendour)
- All staterooms and suites on the upper and middle decks feature floor-to-ceiling windows that slide halfway down creating a French balcony feel
- 80 meters (262 feet) long
- 121 guests
- 36 crew
- An elevator operates between all decks except the Sun Deck

CUSTOMER ATTRIBUTES

- Mainly British with some North Americans and Australians
- Discerning travellers with interest in food & wine, arts, history and culture
- Appreciate the convenience of arriving in the heart of each city
- Appreciate the convenience of packing and unpacking once
- Couples that travel with friends and peer group
- Past big ship cruisers looking for small ship experience
- 97% customer satisfaction



LIFE ON BOARD

- Floating, luxury boutique hotel
- Country club casual atmosphere and dress code
- Fine dining with meals prepared by professional chefs and served by attentive staff
- Highly engaging and informative excursions led by experienced tour leaders and local guides
- Optional "Personalize Your Vacation" excursions are available at an additional cost and can be purchased on board
- First class service from an English-speaking crew
- Complimentary sauna, steam room, pool and gym (services vary by ship)
- Complimentary bicycles (not available on Douro ships)
- Onboard salon offering hair treatments, manicures and pedicures (not on Douro ships)
- Complimentary Wi-Fi throughout the ship
- Coffee and tea stations are available in public areas of the ship
- Drinks package available for pre-purchase including draft and non-alcoholic beer, house wines (red, white and rosé), soft drinks and juices
5 day cruises – US\$79 pp (2018 departures) or US\$99 pp (2019 departures)
6 day cruises – US\$109 pp (2018)
8 day cruises – US\$129 pp (2018) or US\$159 pp (2019)
8 day Douro cruises – US\$129 pp (2018) or US\$139 pp (2019)
15 day cruises – US\$259 pp (2018) or US\$299 pp (2019)
- On board currency is the Euro and Visa and MasterCard are accepted on all ships
- Laundry service available on board at an additional cost. Dry cleaning services are not available
- Riviera enforces a non-smoking policy on board their vessels, smoking is only allowed in specific areas on the outside decks
- Sun deck with outdoor chairs and sun loungers and small splash pool
- 24-hour reception
- Gratuities are paid in cash on board and the suggested amount is €8-12 per person per day
- All ships have European outlets (Type C with 2 round pins) – MS Emily Bronte, Thomas Hardy, Oscar Wilde, Robert Burns, William Wordsworth and George Eliot also have USB outlets

VOYAGE INCLUSIONS

- Luxurious staterooms and suites with beautifully appointed en-suite bathrooms and spectacular river views
- Exceptional dining from early risers' breakfast to midnight snacks
- Welcome cocktails and dinner as well as the Captain's Gala Dinner
- Fascinating tours and excursions with expert guides
- Services of Riviera's cruise director and tour manager
- Complimentary tea, coffee and bottled water in each stateroom/suite replenished daily
- All port charges and fuel surcharges

ACCOMMODATIONS

All staterooms and suites feature individually controlled air-conditioning, hairdryer, safe, minibar, telephone, and amenities for making coffee and tea.

A number of lower-deck staterooms and suites (5) are available for solo occupancy without a supplement on each departure. Some are smaller in size with small and fixed windows.

- Hotel style beds which can be configured as double, or twin with finest cotton linen
- Bathrobes and slippers across all accommodation categories (except on Douro ships)
- Marble bathrooms with shower and complimentary toiletries by Crabtree & Evelyn
- All middle and upper deck staterooms/suites have floor to ceiling sliding doors with a Juliet/French balcony
- Deluxe Balcony Suites feature full balcony with outside seating

DINING

Guests can enjoy first-class cuisine in the ship's main restaurant, or in a more intimate setting at the Bistro with seating for 34 diners. No additional charge but reservations required for dinner. Both venues offer open-seating dining and smaller tables for an intimate dining experience.

Dinner is served between 7 and 9 pm in the main restaurant and between 6 and 10pm in the Bistro.

Buffet style lunch available in the main restaurant, à la carte lunch menu is available in the Bistro.

Riviera is able to accommodate most dietary preferences including vegetarian, gluten-free, low-sugar, lactose-free and vegan diet on all of our ships. Kosher or Halal meals cannot be accommodated. Please advise the reservations department prior to departure.

DESTINATIONS

The Danube, Douro, Main, Moselle, Rhine, Rhône and Saône rivers as well as the Dutch Waterways, Christmas Markets

Land Options:

Tours escorted by a Riviera representative.

- Four-day Switzerland Extension by train – visit Chur, Glacier Express and Zermat - available in combination with the "Rhine Cruise to Switzerland" between Cologne and Basel
- Four-day Budapest Extension – visit Budapest, Visegrad, Szentendre and Puszta - available in combination with "The Blue Danube" cruises sailing Budapest roundtrip
- Four-day Lisbon Extension – visit Coimbra, Fatima, Lisbon and Sintra - available in combination with "The Douro, Porto & Salamanca" cruises sailing Porto roundtrip

CHILDREN

Riviera is unable to accommodate children under 12 years old at the date of departure. Any minor must be accompanied by and share a stateroom with an adult aged 21 or older.

COMMISSION

15% commission paid on all bookings. Commission protection is in place even if guests choose to book direct on their next trip.

PRICING

Riviera offers static pricing with no early booking offers or close to sailing discounts. Everyone pays the same price no matter when they book. Prices are in US Dollars and payments can be made by credit or debit card, or by cheque payable to Riviera River Cruises.

GROUPS

1:10 TC (11th berth is free)

Blocked inventory, including single staterooms if needed

AGENT PORTAL

Register at www.rivieracruises.com/agency for access to live inventory and bookings.

The ability to create a personalized quote and creating a booklet with itinerary details for clients in a PDF format.

CONTACTS

For reservations, please contact Riviera River Cruises at 1.888.838.8820 from 9am to 5pm ET Monday through Friday or visit www.rivierarivercruises.com

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